

LOUISIANA STUDENT FINANCIAL ASSISTANCE COMMISSION
OFFICE OF STUDENT FINANCIAL ASSISTANCE
Loan Program Bulletin

TO: Lenders, Servicers and Schools

DATE June 18, 2012

TOPIC: Default Prevention / Aversion Contact Changes

LOSFA is in the process of entering into a contract with Student Assistance Corporation (SAC) for the servicing of all their Default Prevention Activities. With the exception of the filing of new manual LRA requests, the effective date of this contract will be July 1, 2012. As of July 1, 2012, all inquiries and questions must be sent to SAC using the contact information listed below.

Student Assistance Corporation

4501 North Superior
Muncie, IN 47303

Resource Box: SAC-Support@studentassistcorp.com
Phone Number: (317) 348-9025
Fax Number: 1-866-627-8480

Lenders/Servicers - All tape filings will continue to be forwarded directly to SLMA using the same contact information you are currently using. However, effective June 25th all manual LRA requests must be sent directly to SAC using the contact information listed above.

Schools – The monthly delinquency report, AVPBRS08, will still be generated and mailed to you monthly by SAC. Any questions regarding the accounts listed on this report, or changes to the method for generating this report, must be directed to SAC using the contact information listed above.

Effective July 1, 2012 all inquiries from your students/borrowers must be directed to:

Student Assistance Corporation

4501 North Superior
Muncie, IN 47303

E-Mail Address: LOSFA@studentassistcorp.com
Phone Number: 1-800-635-3743
Fax Number: 1-800-220-2008
Web Address: www.studentassistcorp.com